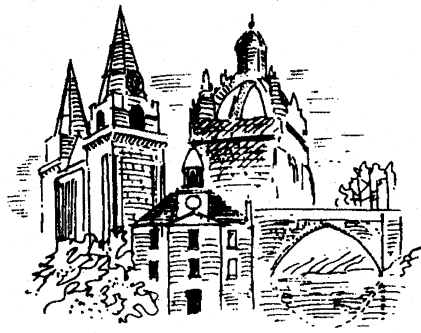


DR. A.R. McKAY  
DR. R.J.G. STEWART  
DR. D.O. COOPER  
DR. N.C.R. GRANT  
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DR. S.A.M. BRUCE  
DR. J.P. KILBY  
DR. S.D. TAYLOR  
DR. L.H. THOMSON



**THE OLD MACHAR MEDICAL  
PRACTICE**

526 KING STREET  
ABERDEEN  
AB24 5RS  
Tel 0345 337 0510  
Fax 01224 661 670

JESMOND DRIVE  
BRIDGE OF DON  
ABERDEEN AB22 8UR  
Tel 0345 337 0510  
Fax 01224 661 670

**ON LINE SERVICES PROVIDED BY THE PRACTICE**

- **Book Routine GP appointments** – Routine doctor's appointment can be booked online via your smartphone, or via your SKY TV by using our Patient Access Service. To use this service you will need a registration code and number. Please complete the Patient Access Application Form in the Registration Pack and return this together with your registration form. Alternatively an application form can be found on the practice website at [www.oldmachar.co.uk](http://www.oldmachar.co.uk) – and click appointments.
- **eConsults** – If you need to consult your GP; however, do not physically need to see your GP this is the ideal solution. You can use this service for simple conditions such as back pain, hay fever, constipation, irritable bowel syndrome for example. You can also ask about any medication or administration queries and request sick lines where appropriate.
- 1. **Attend Anywhere** - If you need to consult your GP; however, cannot attend the practice then you can be seen by video consultation. You can use this service for simple conditions such as back pain, rashes, depression, contraception, HRT or medication reviews for example.
- **Order Repeat Medications** – Repeat medications can be ordered online via your smartphone, or via your SKY TV by using our Patient Access Service. To use this service you will need a registration code and number. Please complete the Patient Access Application Form in the Registration Pack and return this together with your registration form. Alternatively an application form can be found on the practice website at [www.oldmachar.co.uk](http://www.oldmachar.co.uk) – and click prescriptions.
- **Social Media** - Why not follow us on Facebook or Twitter and keep up to date with important announcement from the Practice. Links for our Facebook pages and twitter feeds can be found on our home page at [www.oldmachar.co.uk](http://www.oldmachar.co.uk).
- **Appointment Reminder Text Messages** – This system send you an appointment reminder 24 hours prior to your appointment and can also be used to cancel any unwanted appointments. To ensure you receive text message reminders please ensure we have your correct mobile number and ensure that you have signed the consent form in the registration pack.

Please see the Practice website [www.oldmachar.co.uk](http://www.oldmachar.co.uk) for further information about the practice and the services that we provide.



**Old Machar Medical Practice**  
**Patient Access Application Form**

Please complete all the sections below clearly and in capitals and sign to confirm you have read the conditions of use. You will be required to attend the practice **IN PERSON** and **WITH SUITABLE PHOTOGRAPHIC IDENTIFICATION** to collect your registration details.

Full Name	
Date of Birth	
Age	
Address	
Home Telephone Number	
Mobile Number	
Email*	

**Conditions of use**

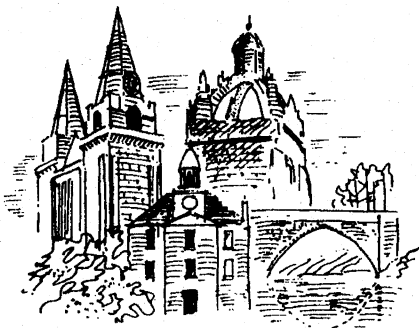
- You must ensure that your Patient Access log-in details remain confidential. Although presently the system can only book/cancel appointments and order repeat medication, in the future you may be able to view a summary of your medical records. We will not necessarily write to inform you of the changes to this service.
- Patient Access is a voluntary scheme. If you wish your account can be stopped should you no longer wish to continue. This will not affect your registration at the practice and appointments will remain available over the phone or in person at the practice.
- We retain the right to withdraw access to the service to those who seem to be abusing the service. Access will be withdrawn for those persons booking appointments to which they do not attend or frequently cancelling appointments just before the time of the appointment.
- We will endeavour to maintain the maximum access to the service but it is necessary for the service to be shut down overnight while our system back up occurs and there may be other times when the service is not active. Appointments made using the system can be checked and cancelled by phoning the surgery during our times of opening when the online system is unavailable.
- Nurse appointments cannot presently be booked online as they often require a specific member of staff and a longer appointment than a single slot. These options are not presently available with Patient Access.

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

ID Checked	
Registration Letter Printed	

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**IMPORTANT INFO RE TEXT REMINDER SERVICE**

As a practice we currently use the MJOG text message system to send appointment reminders and other health related information to patients. Appointment reminder messages are normally sent the evening prior to the appointment. MJOG also allows you to cancel appointments by text. Therefore, patients have the added advantage of being able to cancel appointments 24 hours per day.

With the recent change in data protection law (GDPR), Old Machar Medical Practice are required to get explicit consent to continue sending text reminders for appointments and to send you other clinical reminders (e.g. flu jabs, clinic cancellation messages).

If you wish to receive these text messages, please read the disclaimer below then complete and sign the slip. This should then be returned to the Medical Centre

If you DO NOT wish to continue receiving such messages please complete and sign the slip and return to reception or alternatively send an email with your name, date of birth, mobile number and a statement requesting to OPTOUT of messages to [oldmachar.admin@nhs.net](mailto:oldmachar.admin@nhs.net).

**DISCLAIMER**

I consent to Old Machar Medical Practice contacting me by text message and/or email for the purposes of health promotion, practice news and for appointment reminders.

I acknowledge that appointment reminders by text are an additional service and that these may not take place on all occasions, and that the responsibility of attending appointments or cancelling them still rests with me. I can cancel the text message facility at any time by contacting the practice directly.

Text messages are generated using a secure facility but I understand that they are transmitted over a public network onto a personal telephone and as such may not be secure. However, the practice will not transmit any information which would enable an individual patient to be identified.

**Name:** ..... **Date of Birth**.....

**Address:**.....

**Home No:**..... **Mobile No:** .....

**Email Address:** .....

**Would you be happy to be contacted by Text Message and/or Email:**

Yes     No

Signed ..... Date .....

Please return Forms to:  
 Old Machar Medical Practice  
 526 King Street  
 Aberdeen  
 AB245RS  
 Email: [oldmachar.admin@nhs.net](mailto:oldmachar.admin@nhs.net)